Service Request

EXPRESS DEEP CLEANING ☐

Date: YYYY/MM/DD

Instructions: 1. To prevent delays, please fill out the customer section.
2. Remove the enhancer tank, diverter, adapter and covers.
In case of receiving a full enhancer tank, it will be emptied to prevent any damage.
3. Carefully read the terms and conditions below before signing this service request form.
Note: Deep cleaning is not covered under warranty.

Received by:

Case number

Customer's Information

Name		Customer ID:	
Address:	Aprt. No. & Street	City & Province:	Postal code:
Phone No.		E-mail	
Alt. Phone No.		Machine Model		Serial No.	

Deep Cleaning? ☐ Yes ☐ No Do you want the Filter Replaced? ☐ Yes ☐ No ☐ (On the side)

Description of a problem:

Terms and Conditions

1. I have read and complied with the Instructions listed above.
2. I understand that a $2.00 daily Storage Fee will be charged on a day of a pickup, if my serviced machine is not picked up within 14 days of repair completion. When machine is ready for pickup, Enagic will notify the customer via the phone number provided above.
3. I understand that Enagic is only responsible for following the Service Request as written on this form. It is my responsibility to provide a clear description of the problem with my machine. Enagic will attempt to clarify any issue presented on this form but is not responsible for errors resulting from misdescription by the customer.
4. I understand that if my machine is not paid in full within one year (365 days), Enagic will dispose of the machine due to neglect and abandonment of payment dues.
5. I understand that Deep cleaning is a process of calcium build up removal from the titanium plate unit.

By signing this form, I agree to the Terms and Conditions listed above.

Customer Signature:_____ Date:_____

↓ Office Use Only ↓

Accessories Received:	☐ Diverter (N/O/M)	☐ CPU	☐ Covers: ○ Filter ○ E. tank
☐ Flex hose	☐ Diverter nut (P/M)	☐ HG/N/F8	☐ Power cord (K8)
☐ E. tank	☐ Diverter ring	☐ Filter holder	☐ Secondary D. hose (K8)
☐ D. hose stand	☐ WS ☐ D. hose	☐ ORB	☐ Other _____

Service performance results

PARTS REPLACEMENT

☐ END PLATE → 1 ____ → 2 ____

☐ POWER SUPPLY → ____

☐ BASE ASS'Y ☐ SCREEN

☐ SWITCH PCB ASS'Y ☐ SPEAKER

☐ PROPELLER _____

TECHNICAL NOTES

☐ TEST ☐ pH ☐ Filter

SUPPLIES

☐ Enhancer Solution	QTY:_____	$ _____
☐ Hose (○W / ○G / ○S)		$ _____
☐ Diverter (○P / ○M)		$ _____
☐ 8 pc Adapter Set		$ _____
☐ Other _____		$ _____
☐ LABOUR [$60] + PARTS		$60 + $
☐ SUPPLIES		$ _____
☐ DEEP CLEANING	○ EXPRESS	○ $40 ○ $80
☐ FILTER ○HG / ○N / ○F8		$ _____
☐ SHIPPING FEE		$ _____
☐ TAX	GST:5%	$ _____
	PST:7%	$ _____
	TOTAL:	$

Pick up by: Date:

Technician: Date:

Enagic Canada Corp.

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